



State of New Jersey
DEPARTMENT OF HUMAN SERVICES
DIVISION OF FAMILY DEVELOPMENT
PO Box 716
TRENTON, NJ 08625-0716
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CHRIS CHRISTIE
Governor

KIM GUADAGNO
Lt. Governor

JENNIFER VELEZ
Commissioner

JEANETTE PAGE-HAWKINS
Director
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Dear In-Home Providers:

The Department of Human Services/Division of Family Development is moving to a new, Electronic Child Care System known as *e-ChildCare*. *e-Child Care* is technology that will use a telephone to provide real-time tracking and verification of child care attendance. It will automate and eliminate manual processes, including paper invoices, and provide more efficient and faster services to providers, including quicker payments. The system empowers both parents and providers by ensuring less time is spent on the business of childcare and more time is spent with the children.

The *e-Child Care* requirements for in-home providers are: a home phone (land-line) and a banking account. Attendance will be recorded by requiring parents to call in when dropping off their children and call in again when picking them up for the day. The requirement of a banking account is so providers can be paid bi-weekly by direct deposit for attendance that occurred two weeks in arrears; this will significantly reduce the wait time for payments.

In addition, the system will offer a Provider Web Portal, which is an internet based website where providers can find out about a child's authorization, see who's registered at your in-home center; obtain daily check in/out reports and other reports on enrollment and attendance in real-time.

There will be training for providers to ensure a smooth transition to *e-Child Care*. The *e-Child-Care* system is currently in the development phase and is scheduled to launch in Fall 2011. In an effort to ensure provider concerns are addressed, Child Care Resource and Referral (CCR&R) agencies have been included in the planning and development of the new system.

We are very excited about *e-Child Care* -- both as a vehicle to strengthen the entire state child care program, as well as a tool to make it easier for you to operate your business. If you have any questions regarding the upcoming system, please feel free to contact the Child Care Operations office at (609) 588-2163.

Sincerely,

Jeanette Page-Hawkins
Director